

Resource Desk

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SERVER CORE INFRASTRUCTURE & MANAGEMENT

VENDOR	PRODUCT	PRE-SALES	DESIGN	DEPLOYMENT	HEALTH CHECK	SUPPORT
APC	Infrastructure Manager	✓	✓	✓	✓	✓
Microsoft	Windows Server (all versions)	✓	✓	✓	✓	✓
	SQL (Infrastructure)	✓	✓	✓	✓	✓
	Exchange (all versions)	✓	✓	✓	✓	✓
	SQL (DBA)	✗	✗	✓	✓	✓
	Active Directory	✓	✓	✓	✓	✓
	Active Directory Certificate Services	✓	✓	✓	✓	✓
	Active Directory Federated Services	✓	✓	✓	✓	✓
	Systems Centre Service Manager	✓	✓	✓	✓	✓
	Systems Centre Configuration Manager	✓	✓	✓	✓	✓
	Systems Centre Operations Manager	✓	✓	✓	✓	✓

ROUTING AND SWITCHING

VENDOR	PRODUCT	PRE-SALES	DESIGN	DEPLOYMENT	HEALTH CHECK	SUPPORT
Cisco	Nexus/Catalyst Switches (2k, 3k, 4k, 6k, 9K)	✓	✓	✓	✓	✓
	ISR / ASR Routers	✓	✓	✓	✓	✓
	Meraki	✓	✓	✓	✓	✓
Dell	Power Connect / N Series / S Series	✓	✓	✓	✓	✓
IBM	BladeCenter Switches	✓	✓	✓	✓	✓
HPE	Networking Switches	✓	✓	✓	✓	✓
Zyxel	SME Routers	✓	✓	✓	✓	✓
	Networking Switches	✓	✓	✓	✓	✓
Draytek	SME Routers	✓	✓	✓	✓	✓
Netgear	Networking Switches	✓	✓	✓	✓	✓

SECURITY

VENDOR	PRODUCT	PRE-SALES	DESIGN	DEPLOYMENT	HEALTH CHECK	SUPPORT
Microsoft	Forefront Unified Access Gateway	✗	✗	✗	✓	✓
	Forefront Threat Management Gateway	✗	✗	✗	✓	✓
	Identity Manager	✓	✓	✓	✓	✗
	Client Security	✗	✗	✓	✓	✓
	Systems Centre Endpoint Protection	✓	✓	✓	✓	✗
Cisco	Cisco IOS Firewall / ZBF	✓	✓	✓	✓	✓
	ASA Appliances	✓	✓	✓	✓	✓
	Identity Services Engine (ISE)	✓	✓	✓	✓	✓
	Meraki	✓	✓	✓	✓	✓
Citrix	Access Gateway / NetScaler	✓	✓	✓	✓	✓
Symantec	Endpoint Protection	✓	✓	✓	✓	✓

UNIFIED COMMUNICATIONS

VENDOR	PRODUCT	PRE-SALES	DESIGN	DEPLOYMENT	HEALTH CHECK	SUPPORT
Cisco	Cisco Voice Products	✓	✓	✓	✓	✓
Microsoft	Exchange (All Versions)	✓	✓	✓	✓	✓
	Skype for Business / Lync IM and Presence	✓	✓	✓	✓	✓
	Skype for Business / Lync Enterprise Voice	✓	✓	✓	✓	✓
	Skype for Business / Lync PBX Integration	✓	✓	✓	✓	✓
	SharePoint	✓	✓	✓	✓	✓
	Office 365	✓	✓	✓	✓	✓
Sangoma	FreePBX / PBXact	✓	✓	✓	✓	✓
	Vega Gateways	✓	✓	✓	✓	✓
	SBC	✓	✓	✓	✓	✓
SpliceCom	SelectVoice & 5000 series	✓	✓	✓	✓	✓
RIM	Blackberry Enterprise Server	✓	✓	✓	✓	✓

WIRELESS

VENDOR	PRODUCT	PRE-SALES	DESIGN	DEPLOYMENT	HEALTH CHECK	SUPPORT
Cisco	Wireless Lan Controller	✓	✓	✓	✓	✓
	Aironet Access Points	✓	✓	✓	✓	✓
	Meraki	✓	✓	✓	✓	✓
	Identity Services Engine (ISE)	✓	✓	✓	✓	✓
Riverbed	Xirrus Wireless Infrastructure	✓	✓	✓	✓	✓
Ubiquiti	UniFi Wireless Infrastructure	✓	✓	✓	✓	✓
Site Survey	Internal Site Survey	✓	✓	✓	✓	x
	External Site Survey	✓	✓	✓	✓	x

DESKTOP COMPUTING

VENDOR	PRODUCT	PRE-SALES	DESIGN	DEPLOYMENT	HEALTH CHECK	SUPPORT
Citrix	XenApp	✓	✓	✓	✓	✓
	XenDesktop	✓	✓	✓	✓	✓
	Provisioning Server	✓	✓	✓	✓	✓
	Edgesight	✓	✓	✓	✓	✗
	AppDNA	✓	✗	✓	✗	✗
Microsoft	Windows 7/8/10	✓	✓	✓	✓	✓
	Bit Locker	✓	✓	✓	✓	✓
	AppLocker	✓	✓	✓	✓	✓
	Remote Desktop Services	✓	✓	✓	✓	✓
	MDOP	✓	✓	✓	✓	✓
	App-V	✓	✗	✓	✗	✓
VMware	View/Horizon	✓	✓	✓	✓	✓
	ThinApp	✓	✗	✓	✗	✗

BACKUP AND RECOVERY

VENDOR	PRODUCT	PRE-SALES	DESIGN	DEPLOYMENT	HEALTH CHECK	SUPPORT
Microsoft	Systems Centre 2012 DPM	✓	✓	✓	✓	✓
Dell	Netvault	✓	✓	✓	✓	✓
Carbonite	Double-Take	✓	✓	✓	✓	✓
Arcserve	UDP, Arcserve Backup	✓	✓	✓	✓	✓
Symantec	BackupExec	✓	✓	✓	✓	✓
	NetBackup	✓	✓	✓	✓	✓
	Enterprise Vault	✓	✓	✓	✓	✓
	System Recovery	✓	✓	✓	✓	✓
Veeam	Backup and Replication	✓	✓	✓	✓	✓
VMware	Consolidated Backup	✓	✓	✓	✓	✓

APPLICATION DEVELOPMENT SERVER VIRTUALISATION

VENDOR	PRODUCT	PRE-SALES	DESIGN	DEPLOYMENT	HEALTH CHECK	SUPPORT
Citrix	XenServer	✓	✓	✓	✓	✓
Microsoft	Hyper-V	✓	✓	✓	✓	✓
	Systems Centre Virtual Machine	✓	✓	✓	✓	✓
Dell	vWorkspace	✓	✗	✓	✗	✗
VMware	vSphere	✓	✓	✓	✓	✓
	vCentre	✓	✓	✓	✓	✓
	vSAN	✓	✓	✓	✓	✓
	Site Recovery Manager	✓	✓	✓	✓	✓
	vCloud Director	✓	✓	✓	✓	✗
	Lab Manager	✓	✓	✓	✓	✗
	Operations Manager	✓	✓	✓	✓	✗
	Capacity Planner	✓	✓	✓	✗	✗

SERVER AND STORAGE INFRASTRUCTURE

VENDOR	PRODUCT	PRE-SALES	DESIGN	DEPLOYMENT	HEALTH CHECK	SUPPORT
Dell/EMC	PowerEdge Servers	✓	✓	✓	✓	✓
	PowerEdge Blade Servers	✓	✓	✓	✓	✓
	EqualLogic	✓	✓	✓	✓	✓
	Compellent	✓	✓	✓	✓	✓
	Data Domain	✓	✓	✓	✓	✓
	Clariion	✓	✓	✓	✓	✓
	Power Vault	✓	✓	✓	✓	✓
	VNX	✓	✓	✓	✓	✓
	Recoverpoint	✓	✓	✓	✓	✓
	Isilon	✓	✓	✓	✓	✓
	Vxrail	✓	✓	✓	✓	✓
	ECS Cloud	✓	✓	✓	✓	✓
	Brocade	Brocade Fibre Switches	✓	✓	✓	✓
	UCS Blade Servers	✓	✓	✓	✓	✓

Cisco	MDS Fibre Switches	✓	✓	✓	✓	✓
Hitachi	AMS, HUS	✓	✓	✓	✓	✓
HP	ML and DL Servers	✓	✓	✓	✓	✓
	BL Servers and C7000 Chassis	✓	✓	✓	✓	✓
	EVA	✓	✓	✓	✓	✓
	Systems Insight Manager	✓	✓	✓	✓	✓
	P2000 Storage	✓	✓	✓	✓	✓
	MSA Storage	✓	✓	✓	✓	✓
	Nimble	✓	✓	✓	✓	✓
	Store virtual	✓	✓	✓	✓	✓
	Tape Library's	✓	✓	✓	✓	✓
IBM	System x	✓	✓	✓	✓	✓
	Storwize Storage	✓	✓	✓	✓	✓
Microsoft	Storsimple	✓	✓	✓	✓	✓